To reset your voicemail PIN, please use a web browser to navigate to <u>https://vmpassreset.tri-c.edu</u>. You must be on a Tri-C computer on a campus, or remotely connected via VDI or VPN to access this link. Login with your network username and password, the same that you use to login to a Tri-C computer.



## Select Messaging Assistant

Applications
The Cisco PCA provides access to the following Cisco web tool(s):
Messaging Assistant
The Cisco Unity Connection Assistant web tool lets you customize t
settings -- including your recorded greetings and message delivery

## Click **Passwords>Change PIN** From the top left of the webpage.



Here you will be able to set a new PIN. The PIN must be at least five digits long, cannot be a repeat of the last five PINs, it cannot be sequential (12345 or 54321), and cannot contain duplicate numbers (223344 or 443322). Confirm the new PIN and click "Save" to complete the change.

Last Changed:	Wednesday, June 21, 2017 09:56:39 AM GMT-04:00
New PIN:	•••••
Confirm New PIN:	•••••
Save	

Please note you can do this anytime you forget your voicemail password. Once reset you will have to wait 24 hours to reset it again. These instructions are only valid for individual user voicemail accounts. For departmental voicemail accounts, please submit a Helpdesk ticket.