

INFORMATION TECHNOLOGY SERVICES

[Banner Information](#)

[Customer Care Tech
Support Services](#)

[ITS Forms](#)

[ITS Home](#)

SYSTEM "DOWN TIME":

Thursdays and Fridays: 5:00 A.M. to 6:30 A.M.

Routine maintenance including (but not limited to): Server patches for Windows, Oracle/Banner basic updates, Blackboard updates

2nd Saturday of every month: 5:00 A.M. to 9:00 A.M.

Major Oracle/Banner upgrades. Unless otherwise noted, my Tri-C space and Blackboard will be available. However, Banner self-service functions will not be available.

3rd Sunday of every month: 5:00 A.M. to 9:00 A.M.

Major Oracle/Banner upgrades. Unless otherwise noted, my Tri-C space and Blackboard will be available. However, Banner self-service functions will not be available.

[return to Banner information](#)